

## Criteria 2- Teaching- Learning and Evaluation

### 2.5. Evaluation Process and Reforms



### 2.5.2 Mechanism to deal with internal examination related grievances is transparent, time- bound and efficient

The college takes utmost care in the redressal of students grievances if any

## Students Grievance Cell

The complaints of the students related to internal and external examinations are addressed at two
levels - College and University

## Students grievance redressal

Name of Convener :Smt. Sheela M Joseph
HOD , Dept.of Physics
E-mail ID:sheelaaugustine@gmail.com
The college has a students' Grievance Redressal committee. The functions of the committee are to look into the complants lodged by any student, and judige its merit. The Grievance Redressal committee is also
empowered to look into matters of harassment.Students grievance cell attempts to redress the genuine grievances of the students. Complaints related to academic matters can be brought before the grievance cell.
"grievances" indude the following complaints of the aggrieved students, namely:

1. Demand of excess money other than that specified in the declared admission policy or approved by the competent authonty to be charged by the instivtion;
, Complaints of the students, from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Minority or Disabled categories;

- Non pubication of prospectus/broucher, as specified;
- Denial of quality education as promised at the time of admission or required to be pronded;

1. Publishing any information in the prospectus, which is false or misleading, and not based on facts;

- Delay in conduct of examinations or declaration of results beyond that specfied in the academic calendar;
- On provision of student amenities as may have been promised or required to be provided by the institution;

Non transparent or unfair evaluation practces;

1. Non payment or delay in payment of scholarships to eligible student that such instrution is commated, under the conditions imposed by University Grants Commission, or by any other authonty
http://www.sescollege.ac.in/students-grievance-redressal


## Tutorial Cards

The internal assessment test schedules are prepared as per the university norms and communicated to the students well in advance. Evaluation is done by the course handling faculty members within a week from the date of examination and the details are recorded in the individual tutorial cards of students.


Student: Sandha





## Internal Assessment Register

Internal marks are recorded in the internal mark registers kept in the Department, which are signed by the students.

|  | SES COLLEGE SREEKANDAPURAM INTERNAL MARK SHEET <br> Programme : B.com <br> Semester : $V^{m}$ semes tor <br> SUbject : SBII COM CORPORATE ACCOUNTITVOA |  |  |  |  |  |  |  |  |
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## University Model Answerscripts

The corrected answer papers of the students are distributed to them for verification by the students and any grievance is redressed immediately.



## Assignments and Reports

Students have to submit Assignments as a part of internal evaluation within the stipulated time to satisfy the internal mark requirements.


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As per the report by EY-EEMA, the curnts Industas in Inelier is prectrited do crors 10,000 aove mank ley 2000-21. The key gnowth

## Lab experiments

For lab courses, the experiment is verified and indicated in the observation/record. The independent learning, practical approach to the real-time applications are tested by viva voce for laboratory courses.


## Project Reports

Projects are done under the guidance and supervision of a Teacher, which gives the students an opportunities to understand his strengths and weakness.

# A STUDY ON E-COMMERCE AND ITS AWARENESS AMONG STUDENTS <br> A PROJECT REPORT <br> Submitted by <br> ANSHAD N (SE14BBAR07), ASWIN S P (SE14BBAR24), ATHUL BALAN (SE14BBAR25) \& AFSAL A K (SE14BBAR20) <br> Under the supervision of <br> SAJEESH T J <br> ASSISTANT PROFESSOR <br> DEPARTMENT OF COMMERCE <br> SES COLLEGE SREEKANDAPURAM <br> In partial fulfillment of the award of degree in BACHELOR OF BUSINESS ADMINISTRATION 

OF KANNUR UNIVERSITY

SES COLLAGE SREEKANDAPURAM
MARCH 2017

## REVIEW OF I.IERATHKE



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 bosinesh. Band ou the lierature survey and secondary data, the stidy analyend varime fintows influmeiges the growit of ebosimeses in the twor countries. The factons examiond imelade gevemment policy and foens, existing iechnology inthasmeare rogolatory envionment, experience and underatanding of business operations, and cultue, anoseg othens. The sutidy concludes diat China appears to be abead of india in the infrasmeture, but todia is aliead in e-readinems. Forther, it sates that teilh tountries are poisnd for rapidly increasing e-busineso, however, problems of powery and inequality between orban and neral connectivity muat be resolved to ceally take advantape of e-buainess in both the countries.

Mathotra and Singh studied the determinants of lntemet banking adoption by bankx in lidia. Panet data of 88 banks in India covering the financial years 1997 1098 to $2004-2005$ was collected through CMII. (Centre for Monitoring Indian I conamy) database. Logistie regression analysis was used, the dependent variable is categoriaal with a value of I if a bank adopted Interner banking during the study period and 0 othenvise. Indepondent viriables included in the study are firm sire, lirm age, bank deposits ratio, average wages, expenses (fixed asocts \& promises), ROA (ratio of avenge net poofits to average assets), market share, average number of branshes, percentage of banks adopted Intemet banking. The results of the study prove that Bank type (Private), firm size, bank deposits ratio, firm age, market share, average number of branctes, peccentape of banks adopted Internet bankinlg and exponses, are found to be simificant in adoption decision. Wage and ROA are found to be insignificinh. This study contributes to the empirical literature on diffusion of ffaancial imeovations, partieularly Internet banking in Indian context. Most of the study on adaption of technology was related to developed markets like US and

### 5.1 FINDINGS

The findings of the study are,

- Most of the respondents are shopping online very likely.
- Majority of the respondent prefer Flipkart for online shopping.
- Most of the students are satisfied with the product comparison facility of the e-commerce site.
- Most of the students are satisfied with the price comparison facility of the e-commerce site.
- Most of the students are satisfied with the payment option offered by the ecommerce site.
- Most of the students are satisfied with the speed of e-commerce websites.
- Most of the students are satisfied with the expectation in a shopping model of the e-commerce site.
- Many of the students are neither satisfied nor dissatisfied with the minimum delivery time of the e-commerce site.
- Many of the students are neither satisfied nor dissatisfied with the product trial experience of the e-commerce site.
- Most of the students are satisfied with the features of the e-commerce site.
- The analysis shows that there is a significant relationship between monthly income of the family and frequency of online shopping of the respondent.
- There is no any relation between the satisfaction with e-commerce features and the user friendly factors of the sites.

